

**ADDINGHAM MEDICAL CENTRE,  
151A MAIN STREET,  
ADDINGHAM,  
LS29 0LZ.**

**PATIENTS PARTICIPATION GROUP.**

**The Minutes of the last meeting held on Monday 8<sup>th</sup> April 2019.**

Present:-Chris Acomb, Carole Armitage, Ann Bacon, James Bloomer, Alan Davies, Barbara Haigh (Secretary/Treasurer), Lizzie Lister (Practice Manager), Glen Milne, Margaret Norris (Chairperson), Emma Roberts, Rachael Sharples, Carole Sloan, Shirley Twigg, Vicki Wells.  
Dr Andrew Bearpark.

Apologies:- Dr A Suleman.

Minutes of the last meeting.

All members agreed that the Minutes of the last meeting on Monday 21<sup>st</sup> January 2019 were a true record.

Matters arising.

The last display in reception had gone very well, with many leaflets being taken by patients.

Network.

The meetings are to resume, using a different venue, day and time. Starting Wednesday May 1<sup>st</sup> from 5pm until 7pm in the Central Hall, Alice Street Keighley. No information is available why the venue and time have changed, Ann commented that for anyone working, the early start time could be inconvenient. Chris and Ann have agreed to attend.

Treasurers report.

No alteration since our last meeting - £310.73

Patient Survey

The total completed was 165, interesting more females than men had responded. Ann stated she thought compared with the total patients, the reply numbers were low. However, Dr Bearpark and Lizzie thought 5% return was good and the survey results impressive. Following GDPR the rules are that the survey is not allowed to go out to all patients as a unsolicited email. Lizzie stated that during the time the survey was in operation, every patient calling at the Surgery was given a copy to complete – this is universal procedure. A link was also on the Surgery website. Ann stated this means some patients were unaware that the survey was in operation, Margaret suggested this subject be included on the agenda for our next meeting in July and welcomed any suggestions Ann may have for making more patients aware in a future survey.

Surgery Update

- Addingham Surgery will no longer be the host to Extended Access but we will definitely have the service to the end of June. Lizzie stated this is unfortunate, however because of reorganisation in the area, it has been decided that one Hub will be in Skipton either Fisher Medical Centre or Dyneley House Surgery. The second Hub at Farfield Group Practice, Keighley and the other Hub Ilkley Moor Medical Practice . This will not affect patients who book for extended access appointments.

- Sue Moorchild – Social Prescriber attached to the Surgery currently works on a Wednesday. The Surgery are looking at possibly arranging some appointments in an evening. Funding has been obtained for Sue up to March 2020. There has been a good and positive feedback on Social Prescribing from patients.
- Gabriel Sido, Physiotherapist has self-referral surgeries on Tuesday evenings and Thursday afternoons. Thursday morning surgery is for patients who have been referred by Airedale Hospital.
- Amanda Fox, Practice Nurse has left since our last meeting, interviews will be taking place during this month.
- Airedale Wharfedale and Craven Clinical Commissioning Group are running a survey [www.surveymonkey.co.uk/r/wheelchairorthotic\\_until\\_10th\\_May\\_2019](http://www.surveymonkey.co.uk/r/wheelchairorthotic_until_10th_May_2019). At present GPs and other health professionals – such as health visitors and physiotherapists refer people to the orthotics and wheelchair service. There is currently no guidance, or criteria for referring people into the service for an assessment of their clinical need. The cost of the orthotics service in 2017/18 was more than £1 million. The cost of the wheelchair service in 2017/18 was £889,435. The survey will enable the money available to be used more effectively, guidelines and referral criteria can be introduced into the service to ensure that the NHS money is used on the right people at the right time.
- CQC will be again in the area – the Surgery will receive notice by phone one month before the visit. Plus, various questions to complete. If anything has changed since the CQC last visited then an inspection may be possible. With Dr Bearpark now a partner some speculation existed as maybe a possible visit.

#### Display in reception.

This could be called 'Walking for Health' with possible posters for the display to be done by school children to help with the issue of walking to school. (Margaret agreed to investigate this). Rachael, Chris and Carole stated they may also be able to obtain some leaflets. It is National Walking Month in May, Addingham Civic Society and the Environmental Group could possibly provide some leaflets on local walks.

#### The role of the PPG.

With reference to our last meetings Minutes of the 21<sup>st</sup> January 2019, Lizzie had a meeting with CNET, who stated we are doing a good job and everything correctly. It seems every PPG has problems recruiting younger members both for Face to Face and Virtual Groups.

#### Next event 'How to Resolve Persistent Pain and Manage Your Wellbeing'

- Tuesday 30<sup>th</sup> April Addingham Memorial Hall.
- 6.45pm refreshments
- 7pm Presentation.  
Dr Rachel McEnery GP, Airedale Wharfedale and Craven Wellness Service and Sue Moorchild Social Prescriber, Addingham Medical Centre.
- Although the Ilkley Gazette, had some weeks ago mentioned our event, Alan stated he would contact them again.
- Lizzie to arrange the mention again on Ilkley Chat, (Addingham Totally Locally have displayed the poster).
- Although posters are out, Alan suggested one for the Golf Club.
- Shirley suggested a poster for Silsden.

- Carole (Sloan) Rachael and Glen need APPG member badges.
- Refreshments – Ann, Shirley, Carole (Sloan) and Carole (Armitage) to arrive for preparation about 6.30pm.
- Volunteers are needed to help prepare the hall.
- On the door Emma and Alan. (Also, to take any names of patients of Addingham Surgery wishing to join the Virtual Group.
- Projector needed,
- Screen already in the Memorial Hall, however the PPG Banner is needed.
- Emma is to ask David Rishworth about the sound.
- Barbara is unable to attend the event and gave her apologies.
- It was stated that the Environmental Group have an event on the same evening at Mount Hermon, however Margaret knew of this and stated our event date has been booked well in advance.

Any other business.

Our Newsletter article was too late, Chris agreed to up-date for the next village Newsletter mentioning the event. Via the secretary it was agreed the final draft be sent to members for comments.

Dr Bearpark stated funding is available for Dr Stephen Day (who lives in the area and is a partner at Grange Park Surgery) and will be taking Tuesday afternoon surgery at Addingham.

**DATE OF THE NEXT MEETING**

**MONDAY 22<sup>nd</sup> JULY 2019 @ 7pm.**