

ADDINGHAM MEDICAL CENTRE.

151A MAIN STREET,

ADDINGHAM LS29 0LZ.

PATIENTS PARTICIPATION GROUP.

The Minutes of the meeting held on Monday 20th July 2015 @ 7pm.

Present:- Chris Acomb, Carole Armitage, Ann Bacon, James Bloomer, Alan Davies, Barbara Haigh (Minute Secretary/Treasurer) Lizzie Lister, (Practice Manager) Anneli Littlejohn, (Email Secretary) Margaret Norris, (Chairperson) Emma Roberts, Vicki Wells, Dr Adil Suleman.

Apologies:-Shirley Twigg.

A warm welcome was given, with all members introducing themselves to our newest member James.

Minutes of the last meeting.

The Minutes of our last meeting, held on Monday April 13th 2015 were agreed as a true record.

Matters arising.

- Lizzie had received an email from Grange Park Surgery, Burley-in-Wharfedale, this is in connection with fitness groups possible to start with 1 hour walks. Lizzie to investigate further.
- Quiz – although this will be held towards the end of the year it was decided the team would comprise of James, Carole, Margaret and Lizzie, date permitting.

Treasurers report.

Barbara stated just two cheques had been issued since our last meeting, both for the last event £10 for refreshments and £67.50 for the hire of the Memorial Hall. This leaves a total balance of £600.33. Barbara then asked the meeting on a decision on applying for any other grants this year i.e. Gala and Beer Festival. It was decided that although we appear to have a good bank balance, there will be future expenses for example the next display in reception we will have to pay for leaflets (leaflets we have had in the past have been free). Then there is the cost of a new Banner, and next year's Event. It was decided that we only apply to the Beer Festival leaving it to the discretion of the Festival Committee. This Barbara stated she had done last year.

Network.

Ann attended the last rather long Network meeting. Stroke care had been discussed, with Dr Summers talking about Complex Care (patients with more serious conditions) and Care Navigators – who are care co-ordinators. However there is a lack of information about all this. Complex Care is not included in Mental Health at present. Also Self Care had been mentioned, but once again very little information. Addingham PPG was the only group to hold Events, many groups have talked about the possibility but nothing has been done.

- The next Network meeting is October 13th, and once again the question arose do we as a Group get any benefit from these meetings. It was decided at present as long as a member of our Group wishes to attend then we continue. However once no more interest has been shown, then that will be the time to decide. Chris stated he would attend the next meeting (if work commitments allow) otherwise Ann stated she will.

Living with Arthritis.

- The feedback was very good and informative.
- Venue (Memorial Hall) well chosen, easy walking distance for some, and others good parking.
- Very well attended.
- Many found the evening helpful, and those who had arthritis found they understood their condition better.
- Margaret suggested placing detailed information on the PPG Surgery notice board stating how well the evening had been received, Vicki agreed to provide the write up.

Alan suggested could we have an official notice in the Ilkley Gazette for the next Event – but queried the cost, Lizzie to investigate.

Display in reception (subject agreed at last meeting)

Skin cancer, eczema and dermatitis, to allow extra time to buy the leaflets it was decided this display be postponed until towards the end of August. Dr Suleman will investigate provision of dermatology leaflets.

Virtual Group Membership.

To date Lizzie reported we have 10 members she will pass onto Barbara and Anneli the email addresses and asked that the agenda, minutes and emails to be sent to the Virtual Group.

New PPG Banner.

The original person who made the banner has now no detailed records, therefore a complete new banner has to be made.

- Needs to have new wording
- The mention of the Virtual Group.
- New pictures – Addingham Medical Centre, maybe other photos of Addingham
- To promote the PPG, Virtual Group, Displays and Events.

Emma and Chris to work together on this, sending a draft to all members for feed-back.

Patients Survey.

The survey needs to be done this year (two years since the last one), all members agreed to a shorter questionnaire. Margaret and Lizzie to draw up a draft survey and then circulate to the group for comments and subsequently approval. The following points were also discussed: 1) Reducing DNAs by the introduction of text reminder of missed appointments – all members agreed. 2) Keep patients informed of delays in clinics, by introducing a message on the self-check in screen indicating how many patients were ahead in the queue. However it was agreed to delay this as it might cause aggravation for the Receptionists, further discussion at our next meeting. 3) SMS Text Messaging Service. The CCG will continue with the funding of this basic service but Yordales Federation, of which Addingham Medical Centre is a member, will look at obtaining a competitive price for a more comprehensive interactive service.

Any other business.

Stroke services changing, patients will go straight to Bradford Royal Infirmary, treated and after 24-72 hours discharged back to Airedale. This situation is because of a lack of consultants (in this field) at Airedale despite an NHS recruitment drive.

- Although there is a difference in miles, in many places it has been found that patients recover better and quicker with all the equipment in a larger hospital.
- In this area heart attack patients are taken straight to Leeds, given specialist care, and then discharged to the care of Airedale.
- This has happened with Mental Health, where care is initially given at Bradford.

- Dementia Prevention and Crisis Response Team-the one year pilot paid for by the non-recurrent funding by the CCG has been discontinued because of cost.
- District Nurses twice weekly clinic in Surgery finished at the end of June 2015. This has had a big impact on the Nursing clinics, Lizzie and Dr Suleman to have further discussions about how to manage this shortfall.

- Lizzie to contact the people who had originally shown an interest in joining the face to face PPG, but have not been able to attend. If it was more convenient would they prefer to become a Virtual member?

DATE OF THE NEXT MEETING

MONDAY 19th OCTOBER 2015 @ 7pm.