

**Addingham Medical Centre
151A Main Street
Addingham
LS29 0LZ**

PATIENTS' PARTICIPATION GROUP

Minutes: Meeting of 22 July 2013 at 1900 hours

Present:	Dr Suleman	Gordon Campbell (Chair)
	Chris Acomb	Alan Davies
	Roy Horn	Anneli Littlejohn
	Valerie Lomas (Secretary)	Emma Roberts
	Tony Taylor	

1. **Apologies:**

Lizzie Lister	Barbara Haigh	Margaret Norris	Judy Taylor
Diana Wontner-Smith			

2. **Welcome:** Gordon welcomed Emma Roberts to the Group.

3. **The Minutes of the meeting of 20 May** were agreed.

4. **Resignation:** Roy Horn has sadly resigned from the Group. He will be missed – we all wish him well.

5. **Matters arising:**

- The PPG Awareness Week in June had been addressed largely in house.
- It was asked if fliers about the PPG are being sent out with prescriptions. Dr Suleman thought that they were but Gordon indicated that he'd not received any. The leaflets had been signed off and he believed they had been produced.
- The Gala had gone well and information about the PPG had been made available on the Heartstart stand.
- Alan was asked if he had contacted other practices with regard to PPGs. He indicated that he had but they were quite non-committal; we should remind ourselves *not* to become dependent on other groups, but some uniformity would be good.
- Health Promotions: after discussion, particularly around World Alzheimer's Day (21 September) and World Arthritis Day (12 October), together with the issues of dementia and nutrition/exercise/health, it was AGREED to put up a stand in the medical centre for World Alzheimer's Day. Anneli will get some leaflets and information from the Alzheimer's Society. The stand to be in place from Friday 13 September, which Anneli and Margaret will do. It had previously been agreed (see A.O.B. from the last meeting) to prepare a stand for World Arthritis Day.
- Chris reported that at the Network meeting it had been reported that Bradford is shortly to be set up as a 'dementia city'.
- It was reported that the domain name (see A.O.B. from the last meeting) had had a total of 158 hits, of which 100 were new.
- Also as per A.O.B. from the last meeting, we do now have Emma on the Group, so hopefully now we can ensure that the views of young patients will be represented within the PPG.

6. **Update on the PPG Network July meeting:**

Chris gave a report on the meeting, a copy of which is attached to the Minutes. This report was circulated prior to the meeting. There was particular discussion with regard to the make-up of the 15 members of the general public who will serve on the Governing body of the new foundation trust.

Reference was also made to A&E and the types of patients attending. The new 111 service was also briefly touched upon.
(At this point Roy left the meeting.)

The diabetic survey which was sent out by Healthwatch Bradford was discussed (but a copy of the survey was not available at the meeting). Dr Suleman indicated that 150 out of 2900 patients in the Practice were diabetic, 90% of those being Type 2. Both Tony and Valerie will complete the survey.

7. **Airedale Hospital Update:**

Alan's report: In the light of continuing adverse media reports about NHS Trusts, he felt it was important to ensure everyone is up to date with events at Airedale.

The Board are continuing their programme of change to further improve the clinical and care performance levels at Airedale. However it is important to recognize that their current position in the national league tables is generally very favourable and not attracting any adverse comment from the regulator Monitor.

Some pertinent comments to support this position:

1. Our "mortality" rate (recently exposed in the national media) is amongst the lowest in England. The Board is working through the Francis Report and with regard to the mortality figures; one of the reasons for how low they are is that the most ill patients will go to either Leeds or Bradford.
2. The national patient satisfaction survey recently published was favourable and placed us well above St. James, LGI, BRI and Harrogate.
3. Airedale, despite finances being tight, is financially stable and investment plans are continuing:
 - (i) The new endoscopy unit opened last week with substantial improvements.
 - (ii) Construction of the new A&E will commence soon – to be completed next year at a cost of £1.7 million. The new A&E will be half as large again, with earlier triage for efficiency.

Downsides:

1. We failed to maintain our A&E target of 95% of less than 4 hours wait. There was an unprecedented increase of 17% during the first Qtr. This reflected national trends and only 11 trusts out of 180 met the target. We are now back on stream after our first failure in nearly 6 years.
2. We are not expecting to meet this year's c-diff target. It is the 5th lowest in the country and was set by Monitor following one of our best results ever posted in 2011/12. MRSA is very low and way beneath target.

Finally, we heard last week that we will be one of the 18 trusts being examined under the new CQC initiative. Between August and December this year we will receive several visits by the inspectors both planned, unannounced and during the day, the evenings and at week-ends. They have selected 6 high risk Trusts, 6 low risk Trusts and 6 medium risk Trusts as a sample group to hopefully achieve some correlation to existing performances as previously measured. He is pleased to confirm that Airedale is one of the low risk Trusts.

8. **Insurance**

Gordon spoke about the PPGs situation with regard to insurance, with reference to the email from NAPP (to be re-circulated). The PPG has no assets and has nothing to insure, unless we were to take out Public Liability insurance. It was decided not to take this matter further at the present time.

9. **2013 Patient Survey questions**
Lizzie to circulate the 2012 survey to members, as a starting point for consideration of new questions for this year. The Survey will be added to the next meeting's agenda.
10. **A.O.B.**
 - Valerie reported that the bank balance currently stands at £344.78 (as per Barbara's email).
11. **Date of next meeting**
It was thought that if stands can be set up for both the Dementia and Arthritis Days, we may not need a further meeting until the end of October (the Network meeting being on 17 October – to which Chris hopes to go). It was felt that the PPG should meet before the next Network meeting and it was agreed to hold a meeting on **Monday 30 September**. (Please note that Valerie will be away from 7 – 28 September, so the agenda and any other relevant preparation will need to be undertaken by others.)
12. At the close of the meeting a query was raised with regard to wifi being available to patients at Airedale. Alan will look into this and report back at the next meeting.